

## Online Learning Frequently Asked Questions - Algester State School



**How much time should my child be doing lessons each day?**

This will depend on the schedule for your child's class which will be sent to you via SeeSaw each week. Most schedules plan for 2-3 hours of online per day and then some offline time as well.

**How do I contact my child's teacher?**

You can do this via the SeeSaw App or email the teacher directly. Your child's teacher may not be able to respond immediately. They will generally only respond between the normal working hours between 9:00 a.m. and 3:00 p.m.



**I don't know how to use SeeSaw.**

Firstly, follow your child's lead. They know how to use it well. Just make sure you log in using your own credentials and not your child's.

**My child's iPad isn't working.**

You can ask for assistance at [ict@algesterss.eq.edu.au](mailto:ict@algesterss.eq.edu.au)



**How will I get feedback and corrections on my child's work so I can see how things are going?**

Just check your child's SeeSaw records for feedback.

**If we make a practical piece of work for a project can we send photos of the work or do we need to store it until we return to school?**

Photos of the work will be just fine. Try taking a few shots from different angles.



**What if I can't complete the work required with my child?**

If your child has difficulty, submit anything that could be done and ask for more clarification from the teacher. The teacher may be able to provide additional support about how to complete the task. Communicate with your child's teacher if there are other reasons for not being able to complete the task.



**Does it matter what order or what time I work on the activities with my child?**

We understand that your day may need to be flexible to accommodate family and working at home commitments. Mix things up if necessary to suit your situation but try and keep to the pace of the work from the weekly schedule. Your child must check in by 11:00 am daily.

**Generally speaking how much help can I give my child? If they are struggling is it okay for me to give them hints?**

Of course you can help your child. Prompting, explaining or showing are all ways you can help. But your goal is to help your child to learn the particular skill so you shouldn't do it for them.



**What do I do if my child is sick on a given day and can't complete the work?**

Just let your teacher know. It is possible to catch up that is great, otherwise just move on.

**Am I expected to replace my child's teacher?**

You do not need to replace your child's teacher or to be an expert on every subject. Learning at home is different. Be patient and flexible with yourself and your child.



**What do I do if I have more than one child learning from home?**

If you have multiple children decide what works best for you. For example, create a schedule where everyone starts at the same time, or create a staggered schedule so children can access resources (such as an iPad) when they need them. Older children can help younger children.

**What do I do if my child is feeling overwhelmed?**

Provide your child with encouragement and support. Reassure them that mistakes are okay. Give your child opportunities to teach you about what they are learning.



**How will work be sent to my child?**

Seesaw will be used as your child's online class. A weekly schedule will be posted in your child's Seesaw class for the start of each week. This will outline the activities that your child will have for the week. Teachers will provide feedback to the students via Seesaw.



**Does my child need a laptop?**

Your child does not require a laptop. Their school iPad with the Core and Year Level Apps installed will be more than sufficient for online learning. If you purchased an iPad at the end of last term, please remember to install the required Apps.

**What if I can't get my child to engage in learning at home?**

Provide lots of positive encouragement and praise to your child. You might want to adapt a reward system at home that aligns with our Success Key Cards or your own system to encourage them.



**How do I set up a new iPad to access my child's learning?**

You can find all the information and instructions you need to set up iPad on our website at: <https://algesterss.eq.edu.au/curriculum/teaching-and-learning/ipad>

**Does my child's work have to be perfect?**

Just like adults, children often make several attempts at tasks to get them right. Your expectations should vary according to your child's age and needs. If you provide too much negative feedback it might discourage them.



**What happens if we do not have a device?**

Contact your teacher and they will prepare some pen and paper resources for you to do at home.

**What if I have no internet access at home?**

Contact your teacher and they will prepare some pen and paper resources for you to do at home.



**When will my child be able to return to school?**

Keep reading the latest updates in the School Stream App for information about when school will recommence.